



Flexible Rent, Infinite Possibilities

Security and Compliance

2023

Security & Compliance



Payers (tenants) and Payees (Property Managers) are pre-registered on the Letus platform. The platform can only be used for making payment towards rents and utilities to associated payee and no third-party transactions can happen using the platform.



Each Property Manager has individual merchant account(s) setup for them after thorough KYC due diligence by payment processors. This account is setup outside of Letus in the highly secured environment of payment processing partners and cannot be accessed from Letus environment.

The merchant account creation process is all managed digitally between Letus and the payment processors via API (ie. No one can setup directly an active account in Letus).



No financial transaction takes place on Letus platform. Letus only transmits data for facilitating the payment.



Highly restricted access to database only on a “need to know” basis.

Security & Compliance



SSL certified and Https secured technology to ensure that all data going to and from our servers are encrypted and are fully secure and private.



All sensitive information pertaining to clients is encrypted during transmission.



Multiple firewalls to further protect user information.



Best in class “Amazon Web Services” are used for securely and reliably storing customer data.



Letus does not store credit card data. Credit Card data is tokenized for secure transmission of information.



Regular Self-assessment questionnaire (SAQ) evaluation conducted for establishing compliance with PCI – DSS.



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